



WISH Plus

.....improving access to services

WISH Plus is a way for Camden residents to improve their health and wellbeing by referring them to a range of Warmth, Income, Safety and Health services, all under one roof

What types of services can residents receive through WISH Plus?

Through WISH Plus, Camden residents can receive a package of support for Warmth, Income, Safety and Health (WISH) services. Some services are based on things such as your age, whether you are receiving certain benefits, are disabled, or if you have young children.

Here are some of the services available under WISH.

Warmth

- ★ Well and warm home energy efficiency improvements visit
- ★ Telephone energy advice service, such as how to lower your bills and still keep warm

Income

- ★ Money management advice including budgeting, debt and benefit advice
- ★ Advice for those who have benefits issues and need help with an appeal

Safety

- ★ Home security check, free provision and installation of measures such as door locks, spyholes etc.
- ★ Handy person service for minor repairs and fittings around the house (a small fee applies)

Health

- ★ Advice or help to give up smoking
- ★ Cardiovascular health check
- ★ Carer's support
- ★ Help for those suffering from anxiety, stress and depression

Did you know?

Since May 2015

- ★ We have referred **520** residents for home security checks
- ★ We have made **288** referrals to the handy person service.

Feedback from residents about WISH Plus:

“After having a Well & Warm visit, I found that my house was much warmer and it also helped to lower my gas and electricity bills.”

“I was referred to WISH to have a Fire Alarm fitted. However Kazeem (WISH Plus) explained that I may be eligible for some. These included a Fire Alarm, Home Security, Child Safety Equipment, NHS Health Check, and a Well & Warm Assessment.”



What happens next?

Once we have received your referral, WISH Plus aims to contact you within a week by phone or by an in home assessments by the Well and Warm team.

How do I access the WISH Plus service?

If you are interested in accessing any of the above services, you need to make a self-referral or ask someone else to refer you. The easiest way to refer is to use the link below:

www.camden.gov.uk/wishform or by phoning WISH Plus on **020 7974 3012**